

Outcomes Logic Model Review

INPUTS	ACTIVITIES	OUTPUTS	OUTCOMES
Resources money	Program training	Products classes taught	Benefits for people knowledge
staff	education	counseling sessions conducted	skills
volunteers	counseling	educational materials distributed	attitudes or values
equipment & supplies	mentoring	hours of service delivered	behavior
Constraints laws	internships	participants served	improved condition
regulations			altered status

Key Terms

Inputs: The resources dedicated to or consumed by the program as well as the constraints or restrictions placed on it.

Resource Examples:

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- Staff & staff time
- Volunteer & volunteer time
- Facilities
- Equipment & supplies

Constraint Examples:

- Laws
- Regulations
- Funding Requirements

Activities: The type of service the program provides to fulfill its mission. (What the program does with the inputs to transform them into products/outputs.)

Examples:

- Providing food and shelter
- Training
- Educating public about the signs of abuse
- Counseling
- Mentoring youth

Outputs: The direct product of the program's activities and services. (Numbers or features)

Examples:

of classes taught

of counseling sessions conducted

of educational materials distributed

of hours of service delivered

of participants

of units of service

of volunteer hours

Outcomes: The benefits to participants during or after program activities. (Results)

Examples:

- New Knowledge
- Changed attitudes or values
- Modified behavior
- Improved condition
- Altered status

Indicators: The specific information that track a program's success. (It's how you know something changed)

Traits of an Effective Indicator:

- Measurable
- Meaningful
- Manageable
- Clear
- As unbiased as possible
- Sensitive to Change
- Acceptable to Stakeholders

Target: The desired level of achievement of a program on its outcome indicators.

OUTCOME vs. INDICATOR vs. TARGET

Outcome: Benefit or change for intended beneficiaries or focal group

Example: Job training class graduates obtain and keep a job for at least six months.

Outcome Indicator: The specific characteristic or behavior measured to show how fully the program is achieving the outcome.

Example: Fifty-eight job training class graduates obtained and kept a job for at least six months. This represents 95% of the total participants who graduated.

Outcome Target: Numerical objective for a program's level of achievement on an outcome.

Example: 90% of the job training class participants will obtain and keep a job for at least six months after graduations.